



***Empowering Patients, Transforming Care.***

Patients Know Best™ (PKB) is an online platform and system designed to empower patients to take an active role in their healthcare. It serves as a patient-controlled electronic health record (EHR) system that allows patients to access and manage their medical information securely. PKB offers several features.



**Key features we aim to provide in the future:**

**Appointment viewing**

**Letter viewing**

**Messaging**

**Library**

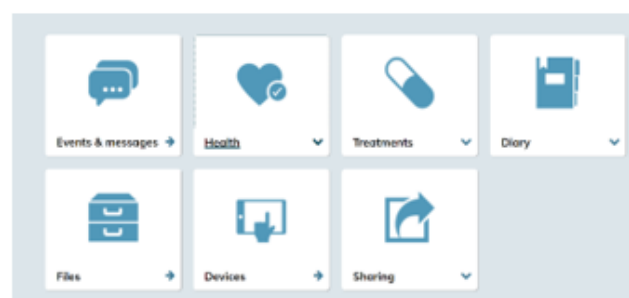
**Diagnostic results**

**Symptom tracker**

**Medication record**

**Sharing information**

**Device Linking**



<https://www.bhrhospitals.nhs.uk/patients-know-best/>

The main idea behind Patients Know Best is to promote patient-centred care, where patients have more control and ownership of their health information and can actively participate in healthcare decision-making. This platform has been used to enhance patient engagement, improve healthcare outcomes, and facilitate better communication between patients and their healthcare teams. It ultimately aims to provide patients with greater insights into their health and treatment options.